

serv·ice

/ˈsɜrvəs/ 

noun

1. the action of helping or doing work for someone.
"millions are involved in voluntary service"
synonyms: favor, kindness, good turn, helping hand; [More](#)

At B·HOSPITALITY, our mission is to exceed service expectations at all levels of our business. Is *YOUR* mission the same? If so, we're looking for folks just like you to share your passion and enthusiasm for service with the world...or maybe just the quad-cities area to start.

Our ever-growing team requires the services of a Full Time

Guest Service Agent

What you will be doing:

- Greet guests & provide a warm welcome
- Be involved in every aspect of our Guest's experience from reservations to check in/out
- Create a memorable arrival and departure experience
- Personalized service, anticipating our guests needs
- Respond to internal and external guest requests by email, phone and fax
- Turn challenges in to opportunities with innovative and creative problem-solving

Who we're looking for:

- **Service professionals** - In this role, providing warm, welcoming and amazing service to our guests has to be your thing.
- **Curator's of Confab** - You've gotta love talking to people and being in the middle of it all.
- **Communication all stars** – Perhaps you are a mind reader, but we sure aren't. You'll need to communicate early and often so we can work together to be our best selves.

Why you want to work here:

- You love the flexibility of working a variety of different shifts including weekends, mornings, evenings and weekends.
- A job well done will be noticed (you're not a small cog in a big wheel here!)
- You are looking for an outlet for your confidence, enthusiasm and drive.